



# REAL-TIME CAPTIONING FEEDBACK FORM

In order to evaluate and improve the quality of our broadcasts, KAAL-TV ABC 6 wants to hear your opinions about our real-time closed captioning of local newscasts. The information we receive will be used by station management and the State of Minnesota – Department of Human Services – Deaf and Hard of Hearing Services Division in connection with a state grant that supports captioning of local newscasts and severe weather and breaking news alerts.

Which shows do you regularly watch on ABC 6 that feature real-time closed captioning? (Check all that apply)

- ABC 6 News at 5pm (Monday-Friday)
- ABC 6 News at 5:30pm (Sunday)
- ABC 6 News at 6pm (Monday-Saturday)
- ABC 6 News at 10pm (Monday-Sunday)

On a scale of 1-5, with 1 being very dissatisfied and 5 being very satisfied, how would you rate the overall quality of real-time captioning provided on the above listed newscasts?

- 1 – Very Dissatisfied
- 2 – Somewhat Dissatisfied
- 3 – Average
- 4 – Somewhat Satisfied
- 5 – Very Satisfied

Primary reason for using closed captioning:

- I am deaf/have hearing loss
- Other family member/member of household is deaf/has hearing loss
- Other: \_\_\_\_\_

What suggestions do you have to help us improve the quality of KAAL-TV ABC 6 News’ real-time captioning of local newscasts?

City of residence? \_\_\_\_\_

If you would like to provide KAAL-TV ABC 6 station management to follow-up with any concerns listed above, please provide the following information.

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City, State, Zip Code: \_\_\_\_\_

Daytime Phone #: \_\_\_\_\_

Send feedback form to: Closed Captioning Coordinator, KAAL-TV ABC 6, 1701 10th Place NE, Austin, MN 55912